

## Accessing Health East Remotely

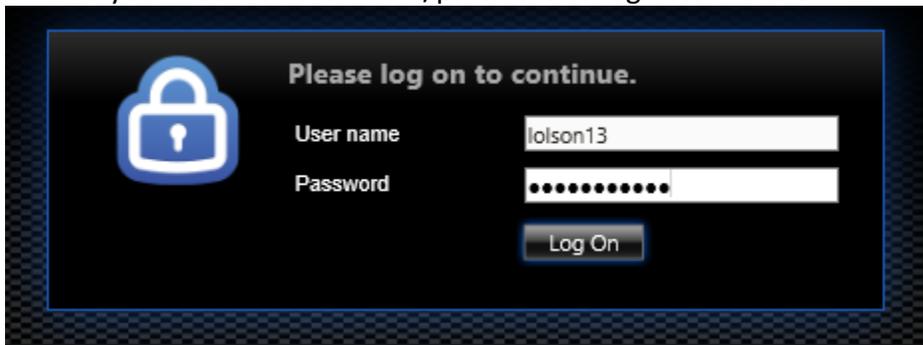
HealthEast uses an authentication method which is similar to the technology used by banks. This process allows you to access HealthEast resources via Citrix from any computer

### Try It Out

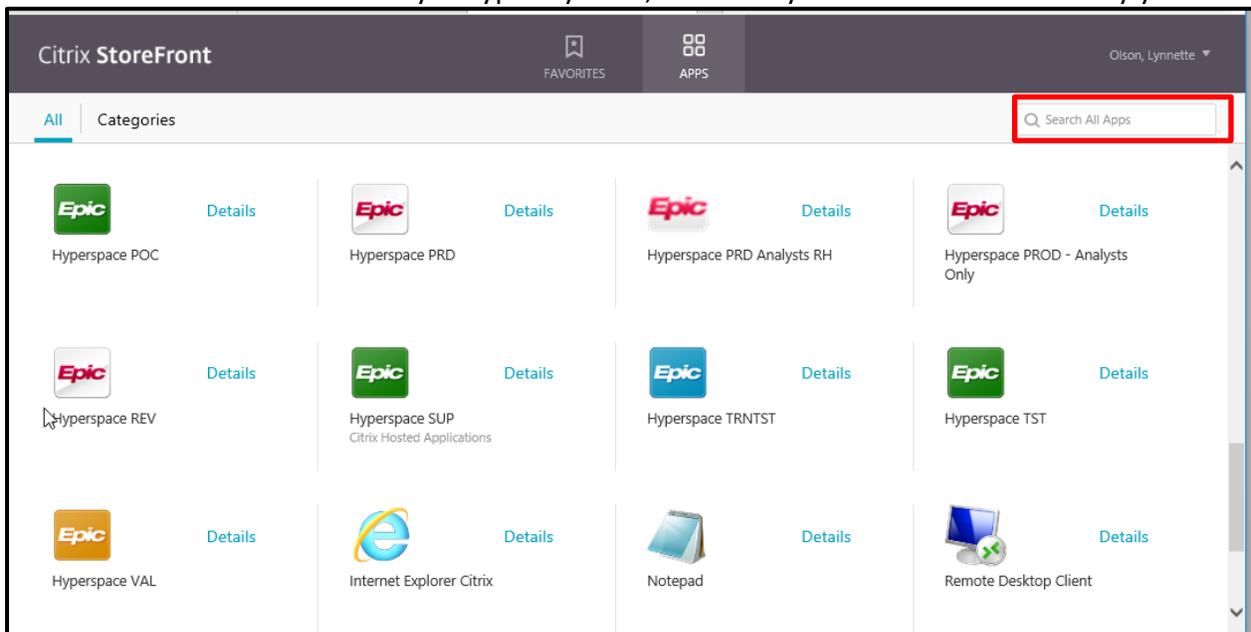
1. Go to <https://secauth1.healtheast.org> to register your security questions. This is required before you can log in to the site.

Click [here](#) If you need assistance

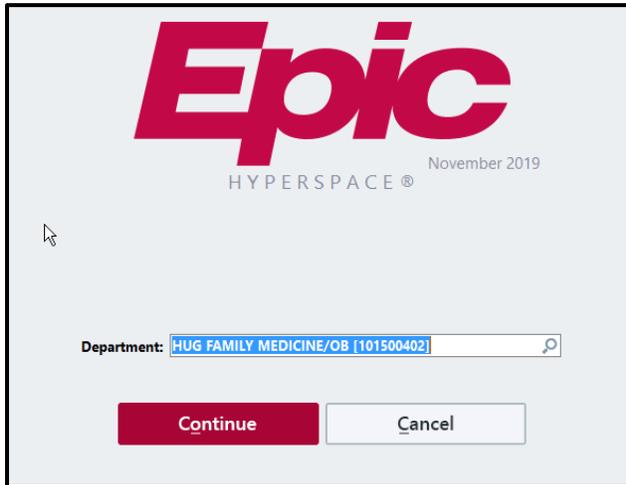
2. Once your security questions are registered you will be ready to use the remote access site at <https://remote.healtheast.org>. (Note: This is only accessible OFF the HealthEast network.)
  - a. Use your Network username/password to log in to the site



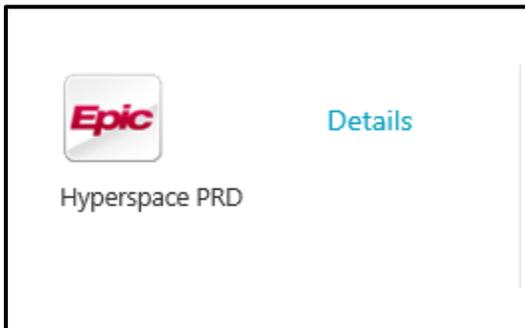
3. You will see icons for tools that you typically used, the icons you see are determined by your role



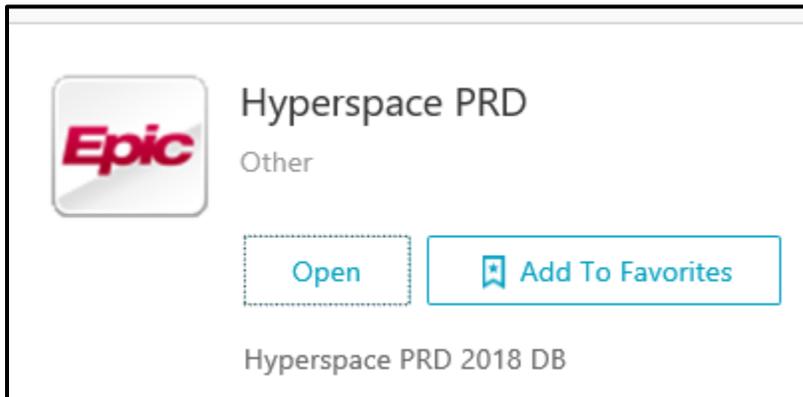
4. Click on an icon to open the program and use it as you would when you're on-site



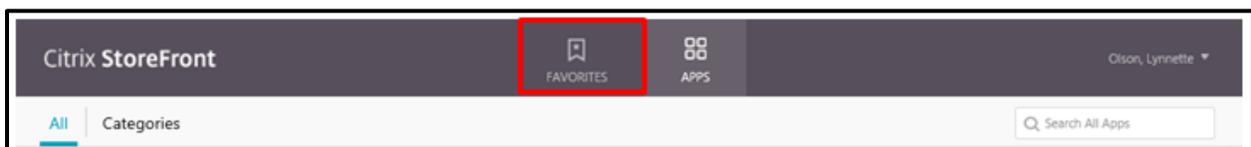
5. You have the option to add your frequently used applications to your "Favorites"
- a. Click Details next to the icon



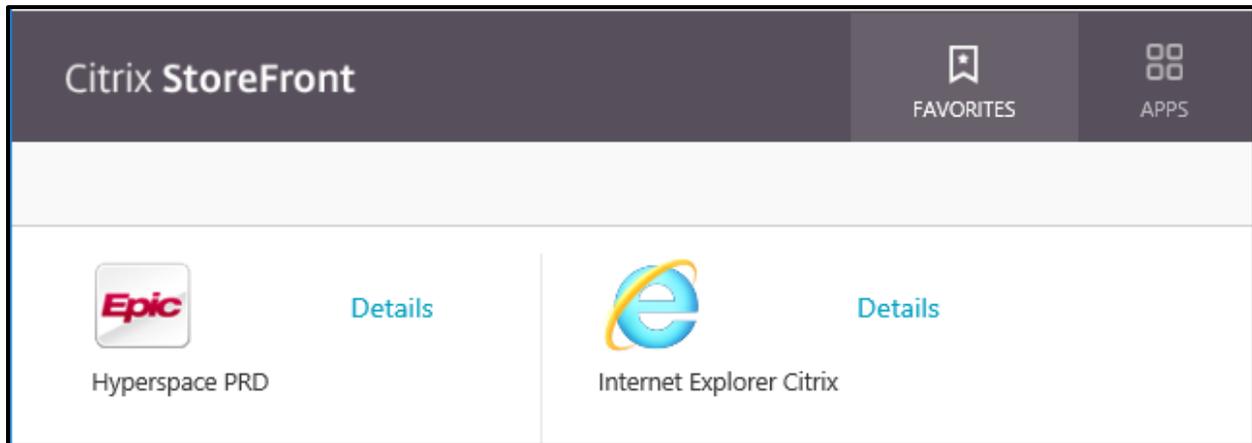
- b. Click Add to Favorites



- c. At the top of the screen choose Favorites



- d. You'll see only the items you've added as a favorite.



- e. Click [here](#) for assistance installing the Citrix receiver  
f. If you have any questions or concerns contact the TSC at 612-672-6805

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