

Accessing Health East Remotely

HealthEast uses an authentication method which is similar to the technology used by banks. This process allows you to access HealthEast resources via Citrix from any computer

Try It Out

1. Go to https://secauth1.healtheast.org to register your security questions. This is required before you can log in to the site.

Click here If you need assistance

- 2. Once your security questions are registered you will be ready to use the remote access site at https://remote.healtheast.org. (Note: This is only accessible OFF the HealthEast network.)
 - a. Use your Network username/password to log in to the site

Please log on to continue.		
User name	lolson13	
Password	•••••	
	Log On	

3. You will see icons for tools that you typically used, the icons you see are determined by your role

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All Categories						Q Sear	ch All Apps
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Epic Hyperspace REV	Details	Hyperspace SUP Citrix Hosted Applications	Details	Epic Hyperspace TRM	Details	Epic Hyperspace TST	Details
Epic Hyperspace VAL	Details	Internet Explorer Citrix	Details	Notepad	Details	Remote Desktop Cli	Details ent

Keyword Search: Remote, Access, Health, East

Page 1 of 3 Accessing Health East Remotely 4. Click on an icon to open the program and use it as you would when you're on-site

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	Continue	Cancel	

- 5. You have the option to add your frequently used applications to your "Favorites"
 - a. Click Details next to the icon



b. Click Add to Favorites

Epic	Hyperspace PRD Other			
	Open	Add To Favorites		

c. At the top of the screen choose Favorites

Citrix StoreFront	FAVORITES	BB APPS	Olson, Lynnette 🔻	
All Categories			Q. Search All Apps	

d. You'll see only the items you've added as a favorite.

Citrix StoreFront		FAVORITES	APPS
Details Hyperspace PRD	Internet Explorer Citrix	Details	

- e. Click here for assistance installing the Citrix receiver
- f. If you have any questions or concerns contact the TSC at 612-672-6805

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