Tip Sheet

Accessing Fairview Remotely – Apple/MAC

To work remotely from your home or other off-site location:

1. The Secure Gateway is a portal which houses applications that you typically use while on-site. All Fairview Users should have access to the Secure Gateway.
2. Note that the minimum Operating System version requirement is MAC 10.12

Try It Out
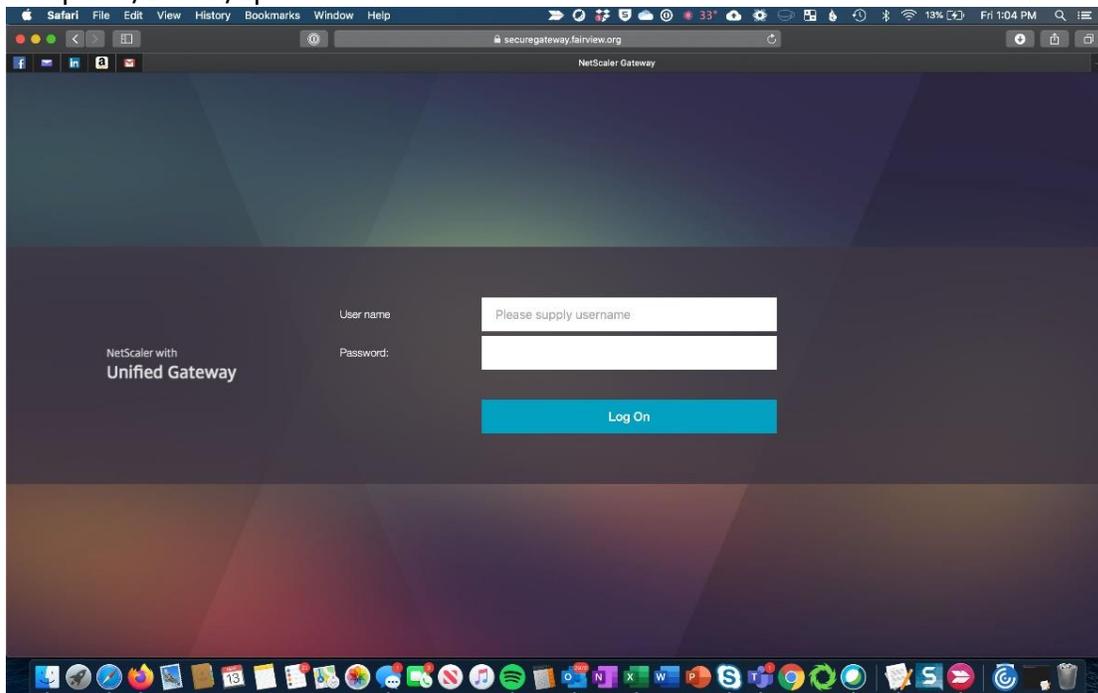
1. **Multi-factor Authentication (MFA)**
   a. You will need to set up Authentication in order to use this remote access.
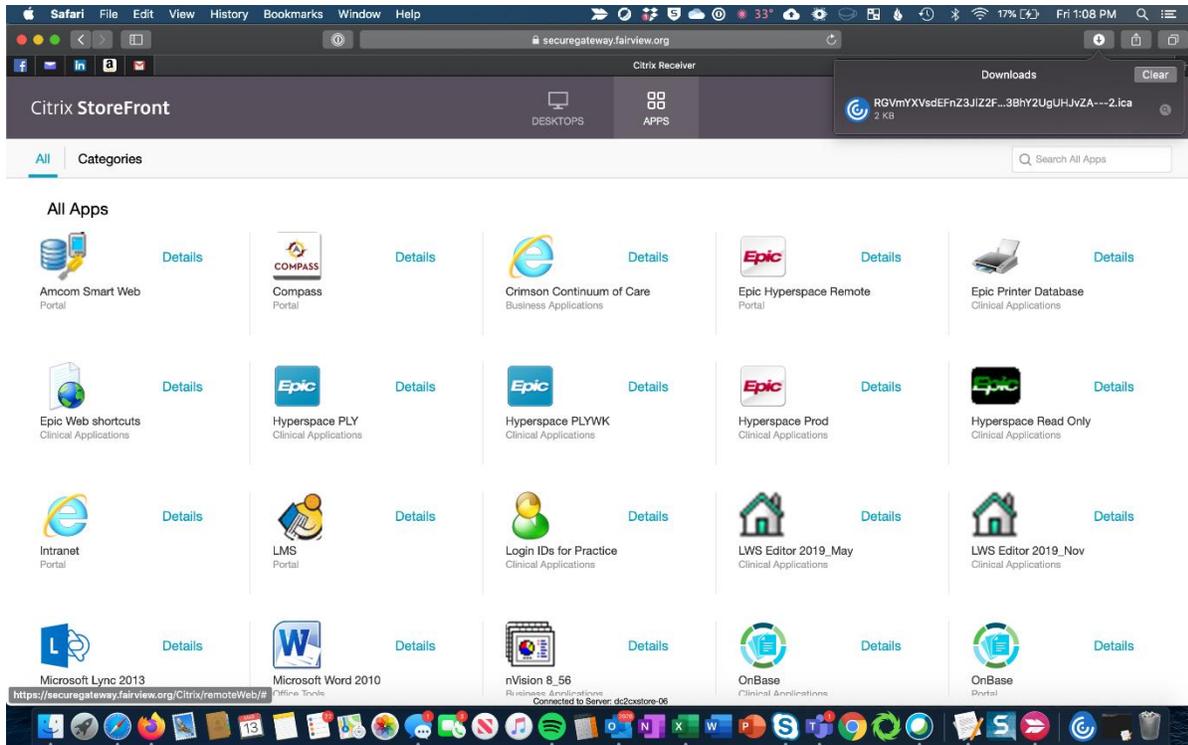   Here is a link to the instructions to set up Authentication:
      http://intranet.fairview.org/fv/groups/intranet/documents/web_content/s_155578.pdf

2. **Secure Gateway:**
   a. From your web browser (Safari, Chrome, or Firefox), enter the secure gateway URL:
      HTTPS://securegateway.fairview.org
   b. Enter your Fairview username and password – the same password you use to log into your computer/E-mail/Epic at work.

c. The icons you see will depend on your security for the site and will display in the "ALL" folder.

d. When you click to open one of the applications, it is possible you may need to open the ".ica" file that is downloaded (see red box). The application should then open.
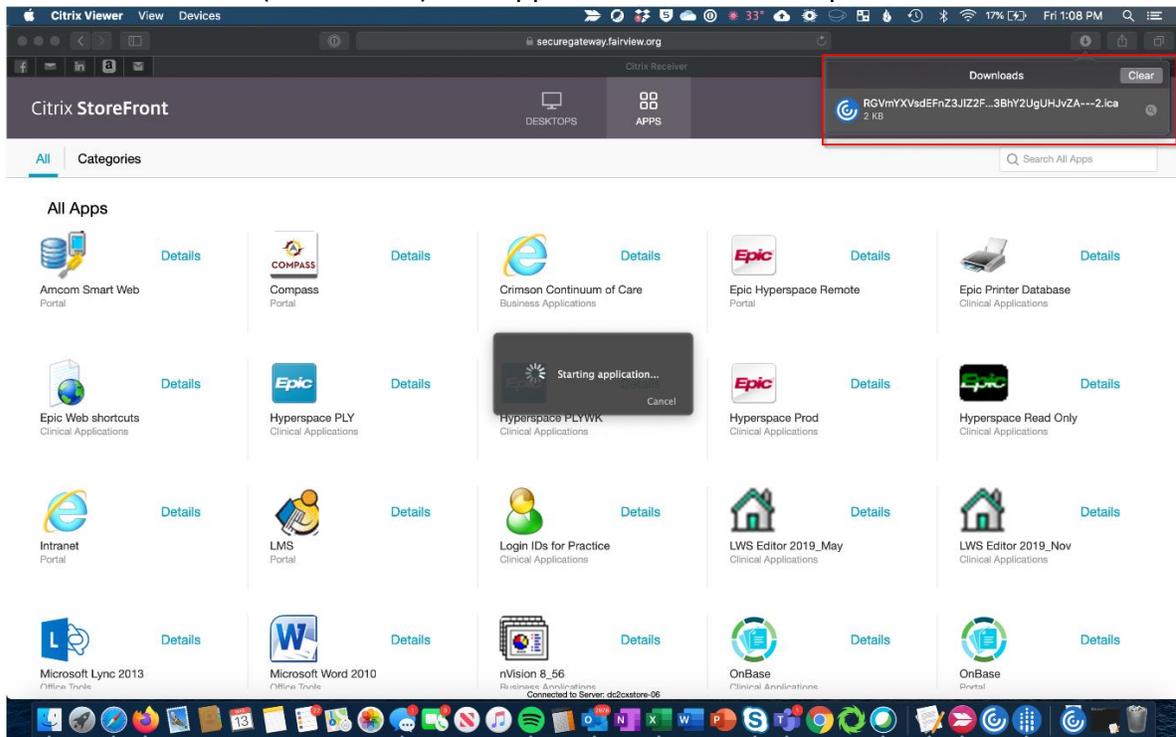

If you have any questions or concerns contact the TSC at 612-672-6805

Accessing HealthEast Remotely – Apple/MAC

To work remotely from your home or other off-site location:

Try It Out:

1. Multi-factor Authentication (MFA)
   a. You will need to set up Authentication in order to use either of these processes. Here is the link to the instructions to set up Authentication: http://intranet.fairview.org/fv/groups/intranet/documents/web_content/s_155578.pdf

2. From your web browser (Safari, Chrome, or Firefox) enter Remote.HealthEast.org
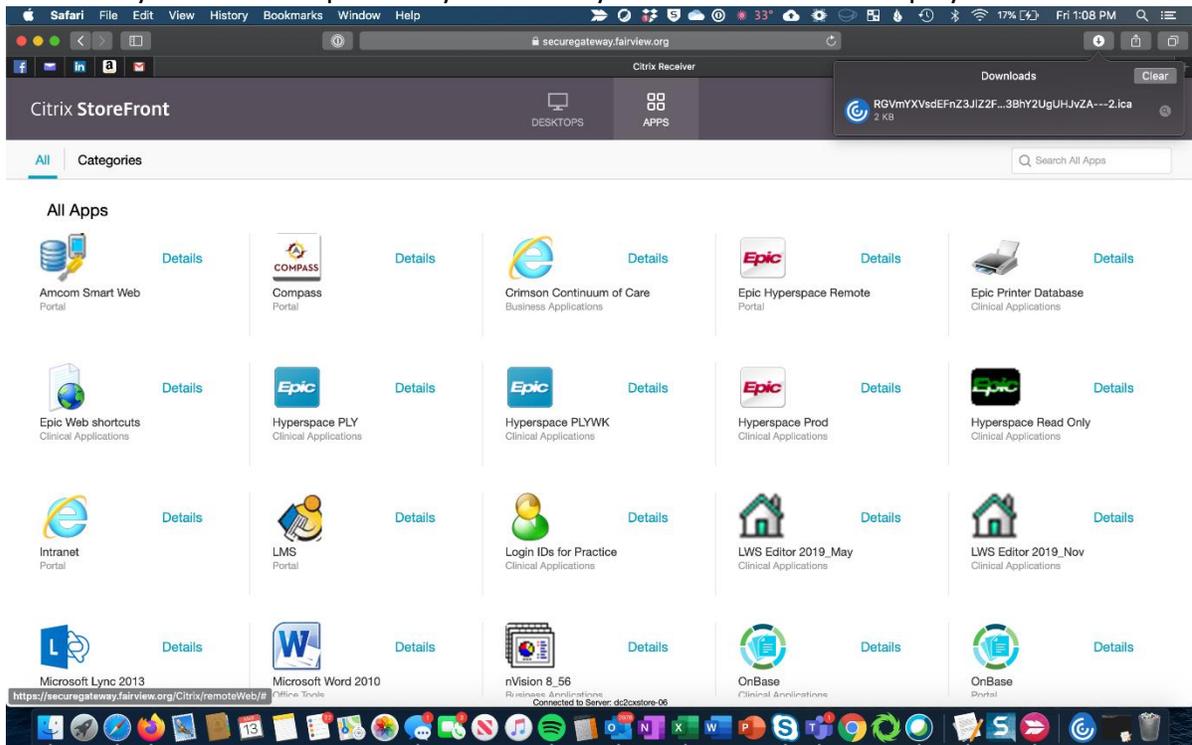
   a. Complete the RSA secure log in authentication

Accessing Fairview Remotely (LO)

3/12/2020
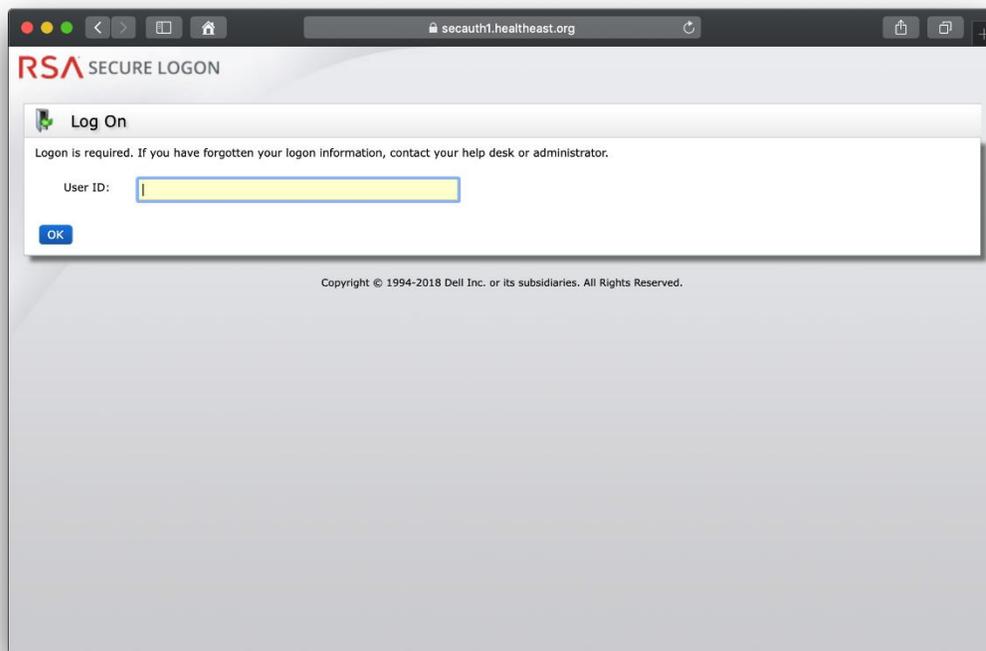
b. Enter your Health East username and password – the same password you use to log into your computer/E-mail/Epic at work.

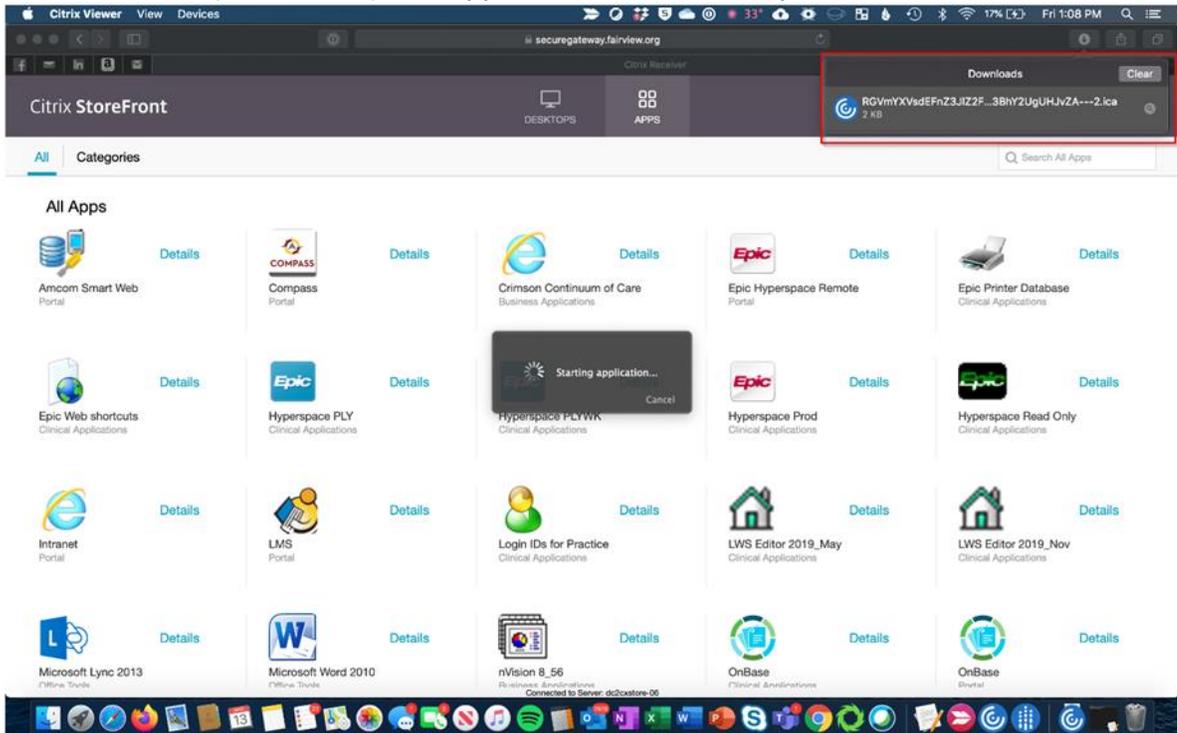c. Click on I agree with the Citrix license agreement box
d. Then click install button to connect to Citrix

Accessing Fairview Remotely (LO)
3/12/2020
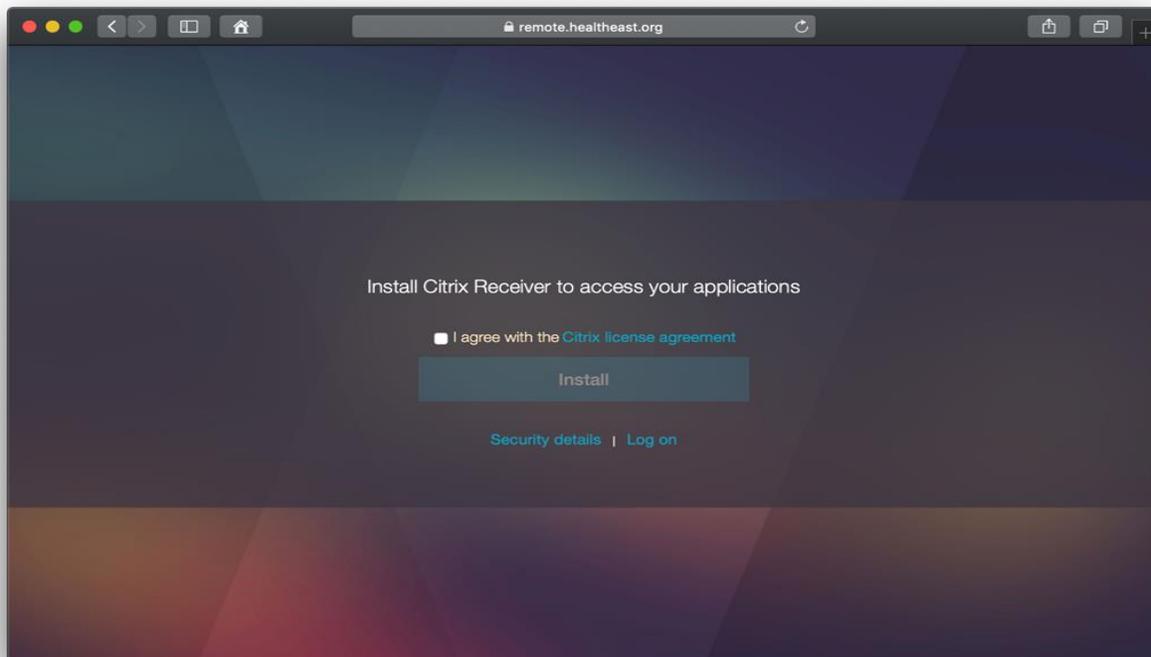
3. The icons you see will depend on your security for the site and will display in the "ALL" folder.

4. When you click to open one of the applications, it is possible you may need to open the ".ica" file that is downloaded (see red box). The application should then open

If you have any questions or concerns contact the TSC at 612-672-6805

Accessing Fairview Remotely (LO)

3/12/2020